FitterVitaal

Cooling-off information and model withdrawal form

Versie / Version

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Your right to withdraw

For a consumer distance service contract, a 14-day cooling-off period generally starts on the day the contract is concluded. You need not give a reason. Send a clear statement before the deadline. You may use this form, but are not required to.

How to notify us

Send your statement to info@fittervitaal.nl or FitterVitaal, Lavendelhof 19, 5482 PM Schijndel, Netherlands. Include your name, account email, service and contract date. For your Pro purchase you may also use the withdrawal function in Account → Pro and billing. Withdrawal from human coaching is handled separately and does not automatically end Pro.

Early start and refunds

Service starts during the cooling-off period only on your express request after advance information about charges. On withdrawal, proportionate charges may apply to the part already supplied; the remaining payment is refunded. Where required by law, refunds are made within 14 days of receiving your withdrawal statement, using the same payment method unless otherwise agreed. Statutory exceptions apply only if their actual requirements are met.

Model form — complete only if you wish to withdraw

To: FitterVitaal, Lavendelhof 19, 5482 PM Schijndel, info@fittervitaal.nl.
I hereby give notice that I withdraw from our contract for the following service:
Service / reference: _____
Contract date: _____
Consumer name: _____
Consumer address: _____
Account email: _____
Date: _____
Signature (only for paper submissions): _____