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# FitterVitaal Privacy Statement

FitterVitaal, located at Lavendelhof 19, 5482PM Schijndel, The Netherlands, is responsible for the processing of personal data as in this Privacy Statement.

Ramon Lopes is the Data Protection Officer of FitterVitaal

Contact details: [www.fittervitaal.nl](http://www.fittervitaal.nl)

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## 1: Personal data we process

- FitterVitaal processes your personal data because you use our services and/or because you provide this data to us yourself. Below you will find an overview of the personal data we process:
  - First and last name.
  - Gender.
  - Date of birth.
  - Birthplace.
  - Address.
  - Telephone number.
  - Email address.
  - IP address.
  - Other personal information you provide for a profile on this site.
  - In correspondence and by telephone.
  - Location data.
  - Data about your activities on our website.
  - List of customer contact information through an app.
  - Internet browser and device type.
  - Bank account.

## 2: Special and/or sensitive personal data that we process

- FitterVitaal processes the following special and/or sensitive personal data about you:
  - Race.
  - Religion or belief.
  - Health.
  - Genetic data.
- Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have permission from parents or guardian.
- We cannot verify that a visitor is over 16. We therefore recommend that parents be involved in

their children's online activities in order to prevent data about children from being collected without parental consent.

- If you are convinced that we have collected personal data about a minor without that consent, please contact us at [info@fittervitaal.nl](mailto:info@fittervitaal.nl) and we will delete this information.

### **3: For what purpose and on what basis do we process personal data?**

- FitterVitaal processes your personal data for the following purposes:
  - Handling your payment.
  - Sending our newsletter and/or advertising brochure.
  - To be able to call or e-mail you if this is necessary to be able to perform our services.
  - Inform you about changes to our services and products.
  - Offering you the opportunity to create an account.
  - To deliver goods and services to you.
  - FitterVitaal analyzes your behavior on the website in order to improve the website and to tailor the range of products and services to your preferences.
  - FitterVitaal also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

### **4: Automated decision-making**

- At Fitter Vital, automated decision-making does not apply.

### **5: How long we keep personal data**

- FitterVitaal does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected.
- We use the following retention periods of personal data: 2 years from the last day of membership.

### **6: Sharing personal data with third parties**

- FitterVitaal does not sell your data to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation.
- We enter into a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data.
- FitterVitaal only provides data to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

### **7: Cookies, or similar techniques, that we use**

- FitterVitaal only uses technical and functional cookies. And analytical cookies that do not infringe on your privacy.
- A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for

example, your preferred settings. It also allows us to optimize our website.

- You can opt out of cookies by setting your internet browser to stop storing cookies. In addition, you can also delete any information that has previously been saved through your browser's settings.

## 8: View, modify or delete data

- You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by FitterVitaal and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you.
- You can send a request for inspection, correction, deletion, data transfer of your personal data or a request for withdrawal of your consent or objection to the processing of your personal data to [info@fittervitaal.nl](mailto:info@fittervitaal.nl). To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy.
- We will respond to your request as soon as possible, but within four weeks. FitterVitaal would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: [www.autoriteitpersoonsgegevens.nl](http://www.autoriteitpersoonsgegevens.nl).

## 9: How we secure personal data

- FitterVitaal takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please contact our customer service or via [info@fittervitaal.nl](mailto:info@fittervitaal.nl).
- FitterVitaal has taken the following measures to secure your personal data:
  - Use of a secure (HTTPS) connection to protect data transmission.
  - Regular updates of WordPress, plugins, and themes to prevent security vulnerabilities.
  - Automatic security scans to detect suspicious activity.
  - Passwords and access codes are securely stored and only accessible to authorized personnel.
  - Regular backups of the website, securely stored.
- In addition, this website is hosted by **WebBear**, a hosting provider that offers reliable security measures, such as:
  - Firewalls to prevent unauthorized access.
  - Continuous monitoring of server performance and suspicious activity.
  - Data storage in secure data centers.
- If you would like more information about how your data is secured by our hosting provider, please contact us at [info@fittervitaal.nl](mailto:info@fittervitaal.nl).